WHANGANUI & PARTNERS

WHK Gosling Chapman

Problem Solving Circles

1
What's going on?
IDENTIFY THE PROBLEM
Determine the facts
Identify assumptions & opinions
Determine causes of the problem

2
What do we want to accomplish?
SETTING OBJECTIVES
What will our goal be and the values implied?
Relate to the problem
Define problem into "How to....."

3
What can be done about it?
GENERATING ALTERNATIVES
Determine all ways to solve the problem
Brainstorm
No critical judgement of ideas

4
What's the answer?
EVALUATING ALTERNATIVES
Critically judge each alternative solution
Determine the pros and cons of each alternative
Select alternative that best meets objectives

5
What will be done?
IMPLEMENTING
How to make the plan happen
Determine who's going to do what, when and where
Have a contingency plan

6
What are the results?
EVALUATING
Is the problem solved?
Were the objectives met?
What did we do this time that we should continue?
Monitor progress

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Phone (06) 349 3119
info@whanganuiandpartners.nz
101 Guyton Street, PO Box 637, Whanganui 4500, New Zealand.
www.whanganuiandpartners.nz